



Dear valued customer,

We are notifying you that although our Country is in a state of emergency and being faced with a Worldwide Pandemic (COVID-19), the City of Dixon wants to reassure you the City will continue to provide you quality drinking water conform to current State Regulations. The Water Operations and the operators have been designated an essential service by both Solano County's Order and the Governor's Executive Order, exempting us from stay-at-home orders. Additionally, the Water Operations Division has implemented additional infection control measures including but not limited to increasing frequency of workplace disinfection, social distancing by means of canceling all non-essential business travel, maintaining a minimum of a 6-foot clearance between staff members and public, and utilizing teleconferencing in place of in-person meetings where feasible.

YOUR TAP WATER IS SAFE. The **State Water Resources Control Board (SWRCB)** has forwarded information from the **World Health Organization (WHO)** stating, "The presence of COVID-19 has not been detected in drinking water supplies and based on current evidence, and risk to water supplies is low." Furthermore, there is no evidence that the COVID-19 virus survives the disinfection process in water treatment, if it were to be present.

Additionally, according to the **Centers for Disease Control (the "CDC")**, COVID-19 is spread through human-to-human contact, not through tap water. In addition, we work to ensure that your water is free from any harmful pathogens, bacteria, or viruses by treating it with a 12.5% hydrochloride disinfection process. This process kills pathogens, bacteria, and viruses, including COVID-19. Per State regulations, we are constantly testing and monitoring the distribution and supply water, to ensure it is free from any disease-causing agents.

If you have any questions regarding the quality of our water, treatment processes or any additional concerns related to your drinking water, please do not hesitate to contact the City of Dixon Water Operations Supervisor Jason Hoffman (jhoffman@cityofdixon.us) at (707)678-7050 Ext 5503 or Senior Civil Engineer Deborah Barr, PE (dbarr@cityofdixon.us) at (707)678-7030 Ext 5306.

The Environmental Protection Agency (EPA) recommends the continued use of tap water as usual. You can find more information on the Coronavirus (COVID-19) and drinking water at the following website (www.epa.gov/coronavirus).

Si necesita información en otro idioma, comuníquese con Lupe Ruiz, 707-678-7000.

Sincerely,

Joe Leach, PE
City Engineer/Public Works Director