



DATE / TIMING:

FOR IMMEDIATE RELEASE

TITLE:

- City of Dixon Launches New Citizen Reporting Tool Powered by SeeClickFix
- City of Dixon Will Use SeeClickFix to Improve Quality of Life, Encourage Greater Civic Participation

LOCATION: Dixon, CA

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CITY/TOWN, STATE – On June 19th, City of Dixon partnered with SeeClickFix to announce a new platform (called “Fixin Dixon”) that will allow citizens to report quality-of-life issues and request City of Dixon services.

With free SeeClickFix mobile app and web tools, City of Dixon citizens will now be able to provide City of Dixon staff with pictures, videos, specific descriptions, and more — valuable information needed to get the job done efficiently. In addition, the SeeClickFix platform provides City of Dixon officials with a centralized issue management system to manage issues from creation to resolution — engaging City of Dixon citizens throughout the process.

“Fixin Dixon [powered by SeeClickFix] is an exciting new app for the City of Dixon where residents can engage their local government in getting items of concern addressed and resolved. This system is a wonderful, transparent tool that will provide City Staff with an efficient, effective way to manage issues and remain accountable.” – Joe Leach, City Engineer/ Public Works Director

This partnership not only allows City of Dixon’s citizens to report issues, but also to view, comment on, and vote to fix issues submitted by their neighbors. Citizens can even create their own “watch areas” to receive notifications about all the issues reported in their community, enabling them to follow the progress of all service requests — not just the ones they report.

The Fixin Dixon mobile app is available for download on [Android](#) and [iPhone](#). In addition to the mobile apps, citizens can send reports to the [City of Dixon’s website](#) and seeclickfix.com.

About SeeClickFix

SeeClickFix was founded in 2008 to empower citizens with tools to publicly document quality of life concerns in their neighborhoods. By radically improving the quantity and quality of this data, SeeClickFix was quickly adopted by local governments, who needed a better way to receive information from citizens.

This exchange helped to build one of the largest neighborhood networks in the world — upon which public agencies and public citizens engage to improve communities. Today, SeeClickFix has official partnerships with hundreds of cities, engaging hundreds of thousands of citizens in the resolution of millions of issues.

SeeClickFix has worked with government partners to develop municipal management tools on top of this citizen network. As SeeClickFix is adopted into the everyday lives of government users, the benefit of the engaged citizen base continues to grow.

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